

At Thibaut, we make every effort to create fabric that is beautiful, durable and exclusive. Our Indoor High performance fabrics are backed with a 2-year limited warranty which guarantees against:

- Abrasion
- Manufacturing defects

The appearance and longevity of fabric is greatly affected by use and care. The customer is responsible for routine cleaning and maintenance as outlined in the Thibaut Recommended Cleaning Instructions. In addition, we highly recommend annual professional cleaning.

Even with appropriate maintenance, subtle differences in appearance of color saturation may occur over time. In addition, fabrics may show signs of use such as fuzzing, pilling, crushing or shading in fabrics with a nap. While stain resistant finishes add protection, stain removal is not guaranteed. This is to be expected and these conditions are not considered to be unserviceable.

This warranty does not cover:

- Cost of normal care and cleaning
- Lack of cleaning, improper cleaning agents or misuse of cleaning agents
- Damage from misuse or abuse, such as tears or punctures
- Dye transfer caused when certain clothing dyes (such as those used on denim) migrate to materials and cause permanent damage
- Damage caused by improper handling, sewing or upholstery techniques by workroom
- Costs associated with replacement of the fabric, including labor and installation

Additional processing applied by a third party voids our warranty.

In the rare instances where Thibaut Indoor High Performance fabrics do not meet the performance outlined above, Thibaut will supply new equivalent fabric to replace the fabric that has become unserviceable. The entire liability of Thibaut related to the products purchased is limited to the replacement of the fabric and does not apply to labor, installation, or any additional costs. Any claim for damages is limited to the purchase price of the fabric on the product. In no event will Thibaut be liable for consequential or incidental damages, including lost profits, labor, other materials or installation costs.

Thibaut reserves the right to inspect any fabric submitted for claim.

Please submit all claims to warranty@thibautdesign.com. For questions on cleaning and care please email thibautcare@thibautdesign.com.

